



DTI INCENTIVE SCHEME CONTACT INFORMATION

(As received from the DTI)

Latest update: 01 April 2020

Below is a list of contact information (**as received from the DTI**) for fifteen DTI incentive scheme programmes which can be used by prospective applicants and current approved beneficiaries. Each DTI incentive scheme programme has:

- i. An email address where applications can be sent to;
- ii. An email address where claims can be sent to; and
- iii. An email address where enquiries can be logged.

NB: Also [click here](#) to go to the DTI website for further information on financial assistance.

NOTE: As of the 27th of March 2020, all applications, claims and enquiries must be routed via the respective electronic channels. The details are as follows:

1. 12I Tax Allowance Incentive (12I TAI)

For Applications: 12iApps@thedti.gov.za

For Enquiries: 12iContact@thedti.gov.za

2. Agro-Processing Support Scheme (APSS)

For Applications: APSSapplications@thedti.gov.za

For Claims: APSSclaims@thedti.gov.za

For Enquiries: APSScontact@thedti.gov.za

3. Aquaculture Development and Enhancement Programme (ADEP)

For Applications: ADEPapps@thedti.gov.za

For Claims: ADEPClaims@thedti.gov.za

For Enquiries: ADEPcontact@thedti.gov.za

4. Automotive Investment Scheme (AIS)

For Applications: AISapps@thedti.gov.za

For Claims: AISClaims@thedti.gov.za

For Enquiries: AISContact@thedti.gov.za

5. Black Industrialists Scheme (BIS)

For Applications: Blapplications@thedti.gov.za

For Claims biclaims@thedti.gov.za

For Enquiries: BIEnquiries@thedti.gov.za

6. Business Process Services (BPS)

For Applications:

For Claims: BPSclaims@thedti.gov.za

For Enquiries: BPScontact@thedti.gov.za

7. Global Business Services (GBS)

For Applications: GBSapps@thedti.gov.za

For Claims: GBSclaims@thedti.gov.za

For Enquiries: GBScontact@thedti.gov.za

8. Capital Projects Feasibility Programme (CPFP)

For Applications: cpfpapps@thedti.gov.za

For Claims: cpfpclaims@thedti.gov.za

For Enquiries: CPFPContact@thedti.gov.za

9. Critical Infrastructure Programme (CIP)

For Applications: CIPApps@thedti.gov.za

For Claims: CIPClaims@thedti.gov.za

For Enquiries: CIPContact@thedti.gov.za

10. Film Incentive (Film Incentive)

For Applications: Film&TVApplications@thedti.gov.za

For Claims: FilmClaims@thedti.gov.za

Enquiries can also be logged here:

Film&Tvapplications@thedti.gov.za

FILM&Tvcontactclaims@thedti.gov.za

FILM&Tvcontactapps@thedti.gov.za

11. Export Marketing & Investment Assistance Scheme (EMIA)

For Applications: EMIAContactApps@thedti.gov.za

For Claims & Enquiries: EMIAContactClaims@thedti.gov.za

12. Sector Specific Assistance Scheme (SSAS)

For Applications: SSASApps@thedti.gov.za

For Claims: SSASClaims@thedti.gov.za

For Enquiries: SSASContact@thedti.gov.za

13. Special Economic Zones Fund (SEZ)

For Applications: SEZapps@thedti.gov.za

For Claims: SEZClaims@thedti.gov.za

For Enquiries: SEZContact@thedti.gov.za

14. Support Programme for Industrial Innovation (SPII)

For Applications: spiiapplications@thedti.gov.za

For Claims: SPIIClaims@thedti.gov.za

For Enquiries: Enquiries: SPIIContact@thedti.gov.za

15. Technology and Human Resource for Industry Programme (THRIP)

For Applications: THRIPcontactapps@thedti.gov.za

For Claims: THRIPClaims@thedti.gov.za

For Enquiries: THRIPcontactclaims@thedti.gov.za